

Utah Department of Real Estate

Continuing Education

PROVIDER-RELATED FREQUENTLY ASKED QUESTIONS

Question Topics

1. CE Compliance
2. Roster Submission Process
3. Provider Support

CE Compliance

1.1 Does Pearson VUE manage CE compliance?

No, The Utah Division of Real Estate will continue to manage and enforce all CE compliance. CE course credits will be reported to the Utah Division of Real Estate on a daily basis.

Roster Submission Process

2.1. What are the requirements for submitting completed course information?

Rosters for completed courses are submitted to Pearson VUE. Rosters should be submitted within 10 days of the end of the course. Rosters are submitted online through www.pearsonvue.com. Once on the homepage click on *For Test Takers*, select *Test taker home* and then type the words "Utah Real Estate" in the box located directly below.

2.2 What is my User ID?

Contact Pearson VUE either by phone at (800) 274-4577 or by email at ce_provider@pearson.com.

Provider Support

3.1 Where can providers find additional information related Continuing Education rules and requirements?

On the Utah Division of Real Estate website at www.realestate.utah.gov.

3.2 Can providers contact the Utah Department of Real Estate if I have additional questions?

Yes, providers can email questions to realestate@utah.gov or providers can call the Utah Division of Real Estate at (801) 530-6747.

3.3 Can providers contact Pearson to address concerns and resolve issues related to online CE credit reporting?

Yes, providers can email questions to ce_providers@pearson.com or providers can call the Pearson VUE support line:

Real Estate CE Support – (800) 274-4577
Mortgage Lender CE Support – (800) 274-7151